



WILSONPRO™

A Wilson Electronics Brand



Product Support

 maxboostwireless.com

 855.629.8495

 wilsonpro.com

 866.294.1660



Technical Support

Always there when you need it



MaxBoost Wireless and WilsonPro provide the top solutions for passive DAS systems. Excellent technical and customer support are just a part of the solution.

If a problem does occur or there is an issue with the amplifier, we have your back.

First contact will be your MaxBoost Wireless Team.

MaxBoost will assess to see if there is a spare amplifier on site to assist with an immediate hot swap and get the system back to operational in a few minutes. They will then request a warranty replacement from WilsonPro.

Once WilsonPro receives the replacement request, a new amplifier is shipped out to the customer as quickly as possible. These generally are shipped out with Overnight delivery.

When the new amplifier is received it will be placed in the closet as a spare or can be installed immediately. The old amplifier will be placed in the box and returned with a pre-paid label.

MaxBoost Wireless has access to WilsonPro engineers and management as needed. Additionally, you always have the WilsonPro Technical support team as well.

All US based Customer/Technical Support

1-866-294-1660

Email customer support: support@wilsonelectronics.com

Extended Support Hours

Monday thru Friday 9am to 8pm EST

Saturday & Sunday 10am to 7pm EST



For WilsonPro Escalations

Brandon Rees
Regional Sales Manager
Wilson Electronics
C. (801) 390-6350
E. brandon@wilsonpro.com

Warranty

3 YEAR WARRANTY

WilsonPro Amplifiers are warranted for three (3) years against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Amplifiers may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by WilsonPro. WilsonPro shall, at its option, either repair or replace the product.

This warranty does not apply to any Signal Amplifiers determined by WilsonPro to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Replacement products may include refurbished WilsonPro products that have been recertified to conform with product specifications.

RMA numbers may be obtained by contacting Customer Support.

DISCLAIMER: The information provided by WilsonPro is believed to be complete and accurate. However, no responsibility is assumed by WilsonPro for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

MARKETING APPROVAL: Installer and end customer hereby grants to Wilson Electronics the express right to use installers or end-customers company logo in marketing, sales, financial, and public relations materials and other communications solely to identify Customer as a Wilson Electronics customer.